



JEREMIAH REIGHTLER

12503 Drakefield Dr, Spring Hill FL 34610
Cell: 813-777-1466 - Reightler2010@gmail.com

SUMMARY

Superior mobile technology expertise with excellent leadership skills. Practiced in customer relations, sales and inventory control.

EXPERIENCE

Verizon Wireless – Port Richey, FL

Solutions Specialist – July 2014 – February 2018

- Analyze customer needs and present value-added solutions that benefit the company and the customer
- Inspire and excite customers about what solutions can impact their lives
- Deliver the best product set-up and coaching experience possible
- Provide customers with a basic understanding of the functionality of the products and accessories they purchase so that they can immediately enjoy their new solutions
- Support daily business operations, including processing customer transactions and auditing cash receipts daily
- Meet and exceed quota/revenue target for net activations, customer renewals, accessories, handsets, and enhanced services
- Customer Retention: Maintain and grow existing customer base and manage churn

Audi of America – Tampa, FL

Audi Service Technician – March 2014 – July 2014

- Proficient in interpreting repair manuals and instruction sheets
- Hands on experience in performing inspection, cleaning and testing on automotive systems
- Maintain communication with management to ensure awareness of mechanical repair problems
- Stay current with Technical Service Bulletins and reoccurring issues
- Experience diagnosing various concerns

CAE, Inc. – Tampa, FL

Mechanical Installer – October 2013 – March 2014

- Responsible for the assembly, packing, and installation of flight simulators
- Able to read and understand mechanical assembly drawings and work to industry standards
- Perform functional tests on various finished assemblies
- Safely operate equipment and tools to complete projects
- Remove and repair various equipment and components
- Check accuracy of all repair actions according to guidelines

United States Air Force

Aircraft Maintenance Technician – May 2000 – May 2013

- Responsible for quality maintenance accomplished on B-52 aircraft valued at \$70M
- Performed inspections, ground handling, training, and servicing operations
- Documented discrepancies in aircraft records, and performed document reviews
- Ordered, received, removed, installed aircraft parts and assumed duties of Aircraft Section Expediter
- Managed and directed maintenance on F-16 aircraft valued at \$32M
- Performed servicing, scheduled maintenance, inspections, and training operations
- Executed phase inspection flow plans and coordinated with agencies to expedite aircraft repairs
- Supervised maintenance specialists completing inspections
- Performed maintenance on 54 assigned F-15 aircraft to include flight controls, landing gear, and canopies
- Performed wheel and tire section procedures to include buildup and repair of wheel assemblies
- Performed Crash, Damaged, or Disabled Aircraft Repair duties
- Issued, inventoried, and inspected assigned tool kits, test equipment, and vehicles
- Updated and maintained control and inventory of tool program valued at over \$30K
- Troubleshoot, inspected, serviced, removed, installed, and performed functional checks of aircraft components
- Participated in the Foreign Object Damage Prevention program
- Determined actions to correct malfunctions on aircraft

EDUCATION

- Bachelor of Arts (pursuing): Graphic Design
The Art Institute of Tampa – 2018 – Present

- Associate of Science: Aviation Maintenance Technician - 2013
Community College of the Air Force - United States Air Force

AWARDS

2 Air Force Commendation Medals for Meritorious Service

SKILLS

- Critical Thinking
- Attention to detail
- Time management
- Quality control analysis
- Adaptability
- Troubleshooting
- Dependable and reliable
- Microsoft proficiency
- Excellent written and verbal communication skills